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Military Treatment Facility Anti-Fraud Program DODI 5505.02

7 Dec 2010 @ 0800 and 9 Dec 2010 @ 1400

**Presented by
TRICARE Program Integrity Office**

Log into: <http://altarum.adobeconnect.com/ubo> and enter your *full name and MTF location* for credit from your Service.

**Please note, you must also dial in for audio:
Dial in number: 877-694-5777
Participant code: 6944507**

Please be sure to mute your telephone upon entry, and do not put it on hold during the session. You may submit a question at anytime by typing it into the "Question" field on the left and clicking "Send."



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Objectives

- Introduce the TRICARE Program Integrity (PI) office
- Explain PI role in DoD Direct Care & Purchased Care
- Define the requirements of DODI 5505.12
- Demonstrate situations of fraud and abuse
- Furnish PI contacts to send fraud & abuse referrals



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TMA-PI Mission

- Central coordinating office for allegations of fraud and abuse within the Defense Health Program
- Develops and executes policies and procedures regarding prevention, detection, investigation and control of fraud, waste and program abuse to save benefit dollars and ensure eligible beneficiaries receive appropriate medical care
- Provide oversight of contractor program integrity activities
- Liaison with Department of Justice, law enforcement agencies, state and federal agencies, and private plans



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TMA-PI Major Responsibilities

➤ DOJ and Law Enforcement Support

- Subject matter expert consultation
- Refer cases to law enforcement (law enforcement sensitive)
- Trial preparation assistance (e.g., creating reports, charts, graphs)
- Expert witness testimony (e.g., criminal, civil, courts martial)
- Settlement negotiation technical assistance (e.g., billing/claims data)
- Support undercover operations
- Respond to requests for investigative assistance
- Analyze and respond to all health care related qui tam (whistle blower) complaints (court sealed cases)

➤ Monitor and Oversight of Contractor Program Integrity Units

- Provide technical consultation (e.g., audits, case development)
- Inspect, monitor, review and report on contractor performance
- Evaluate case referrals
- Coordinate contractor roundtables
- As needed coordinate efforts with Contracting Officers/Reps



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TMA-PI Major Responsibilities continued

- Receive complaints of fraud and abuse against DoD health system
- Administer provider sanctions and voluntary disclosures
- Balance Billing Program
- Administer the 1-1-1 Program
- Participate on task forces and information sharing groups
- Anti-fraud education
 - TRICARE Biennial Health Care Anti-Fraud Conference
 - Fraud and abuse website, www.TRICARE.mil/fraud
 - Annual Operations Report
 - Monthly Spotlights
 - Fraud alerts, as necessary
 - Oral presentations at conferences and seminars
 - Weekly/monthly reports



TMA-PI ACTIVITY REPORT: CY 2004-2009

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DESCRIPTION	2004	2005	2006	2007	2008	2009
<i>Qui Tams</i>	251	219	204	163	175	235
Civil/Criminal Cases Settled	26	33	27	28	20	32
DoD Hotlines	8	1	2	1	2	2
Lead Requests: written requests for consultation, case support or assistance from DCIS, DOJ and other law enforcement entities	567	770	713	781	1,171	1,450
Referrals to DCIS	274	269	320	294	399	277
Cases Referred to Military Criminal Investigative Offices	1	1	2	6	3	4
Balance Billing and Violations of Participation Agreement	60	27	28	14	18	14
Providers Sanctioned (Fiscal Year)	3,293	3,806	3,425	3,814	2,787	3,187
TRICARE Dollars Identified for Recovery	\$6.0 million	\$5.9 million	\$36.7 million	\$18.3 million	\$122.9 million	\$40.9 million



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CY 2009 TMA-PI ANTI-FRAUD SAVINGS and RECOVERIES

- Judgments/Settlements: \$40.9 million
- Prepayment review: \$35.7 million
- Rebundling software auditing: \$243.5 million
- Post-pay duplicate software: \$153.6 million since 1997
- Administrative recoupments: \$4.4 million
- Eligibility fraud: \$2.1 million TRICARE, \$673 thousand MTFs
- Voluntary disclosures: \$223 thousand (varies significantly yearly)
- Balance Billing/Participation Agreement Violations: \$35 thousand
- Sentinel effect: savings considered to be in the millions



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Purchased Care: TRICARE Management Activity (TMA)

- Agency for DOD purchased care
- Administration for 9.6 million beneficiaries worldwide
- Supports DOD beneficiaries in U.S. and overseas



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DODI 5505.12

- Direct Care – Military Treatment Facilities
- October 2006 Under Secretary of Defense for Personnel and Readiness instructs MTF Commanders to implement and oversee Anti-Fraud Program
- TMA-PI responsible for receipt of fraud referrals from MTF's
- Internet Access to DODI 5505.02:

http://www.tricare.mil/fraud/_Globals/documents/550512p.pdf

- TMA-PI Internet Website

<http://www.tricare.mil/fraud/>



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Fraud & Abuse at the MTF

- Conflict of Interest
- Licensing Violations
- Practice Violations
- Overutilization
- Suspect Billing Practices
- Patterns of Care
- Patient Eligibility
- Monetary/Patient Harm



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Fraud Referral to TMA-PI

- Who

- name(s) of involved provider, beneficiary, office,
- source(s) of Information

- What

- summary of allegation(s)
- monetary Impact on MTF
- copy of audit, other relevant documents

- When & Where



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TMA-PI Contacts

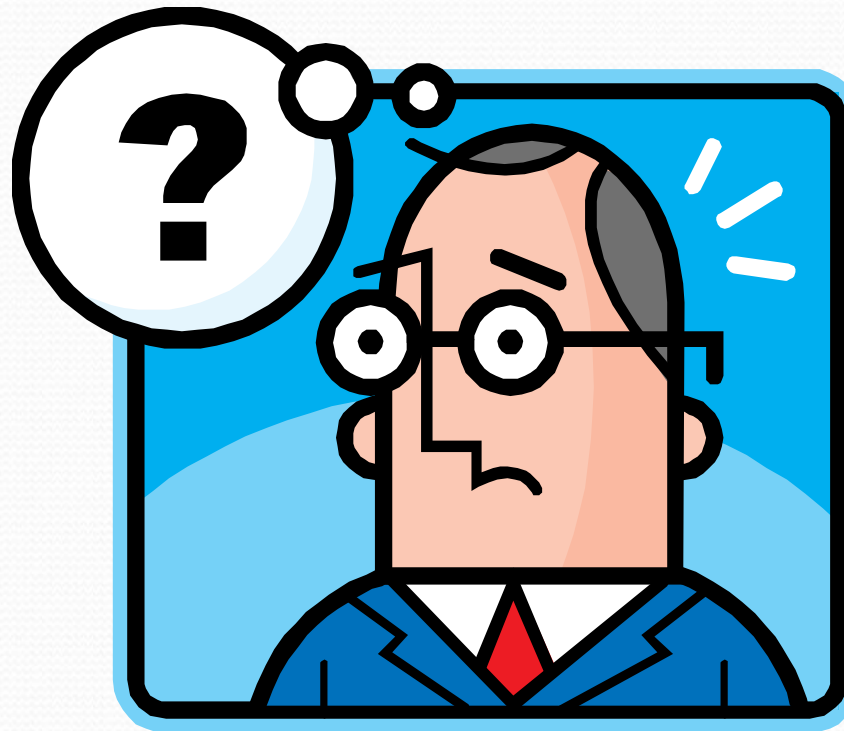
- Fraudline@tma.osd.mil
- Fax 303-676-3981
- Program Integrity Office
TRICARE Management Activity
16401 East Centretech Parkway
Aurora, CO 80011



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Questions





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Questions?

Please contact the UBO Helpdesk if you have any questions or concerns at (703) 575-5385 or UBO.helpdesk@altarum.org.

